



Provider Lifecycle Management

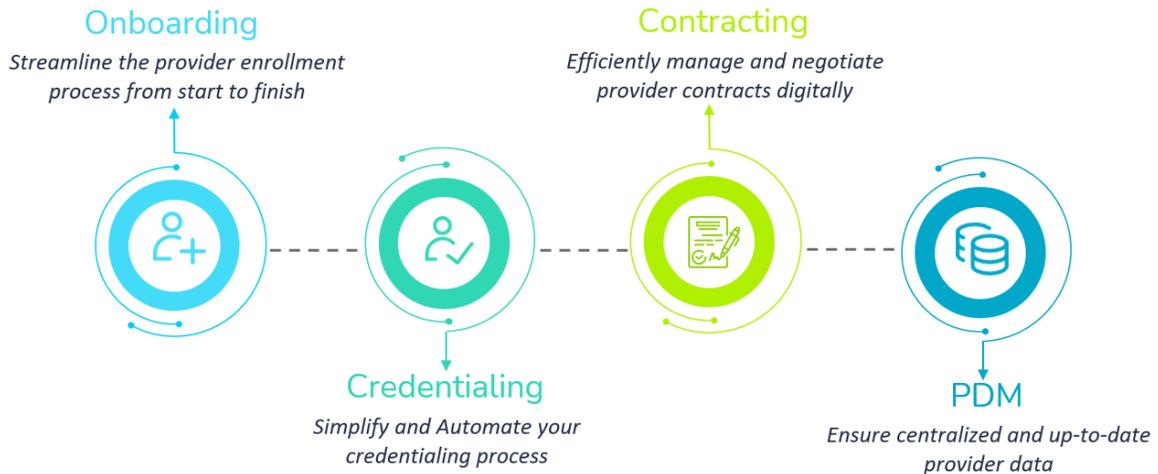
CredX | ContractX | ProviderX

A platform to unify, simplify and optimize the process end-to-end.

Most of organizations' Provider Lifecycle Management (PLM) processes are spread out and siloed across multiple internal teams (e.g., network development, onboarding, credentialing, contracting and data maintenance), disparate legacy systems, and external third-party services such as CAQH, LexisNexis, NPPES, NPDB, ABMS. These workflows are overly reliant on manual checkpoints, resulting in complexity, increased costs, prolonged onboarding times, low provider satisfaction, and inadequate data management.

- Operations spend 60+ days to onboard providers due to incorrect data capture and missing data.
- Operational SLA and quality of downstream processes are compromised when right information is not gathered upfront.
- Business units are burdened with inefficient manual workflows and increased error rates.
- Lack of validation rules and error-prone data flows between systems lead to inaccurate data to downstream systems, thereby compromising data quality.
- Long onboarding cycles and lack of visibility into the process leading to Provider relationships issues and provider dissatisfaction.

An end-to-end provider data lifecycle management



Payers spend billions of dollars annually managing the provider data with mixed results. The Centers for Medicare & Medicaid Services (CMS) reported, 49% of the provider office locations listed in the online provider directories reviewed, contained at least one error. Accurate provider data is critical for operational excellence and helping to connect members with appropriate providers.

Avtall addresses the many challenges Payers face today in Onboarding, Credentialing, Contracting, and Data Maintenance of Providers. It enables organizations to manage the source of truth for provider data to ensure faster processing and automation of end-to-end process lifecycle.

While Avtall is a unified platform, it is designed to operate as independent modules and hence you can choose to deploy whichever modules that you want and easily integrate with any other enterprise application that deals with other parts of PLM.

“Provider Lifecycle Management done right.”

Operate Better and optimize operations

Streamline Operations, Enhance Efficiency, and Drive Cost Savings in Provider Lifecycle Management.

- **Unified end-to-end solution**
Seamless workflows between enrollment, credentialing, contracting, and data maintenance functions, eliminating integration challenges.
- **Compliance Checklists**
Ensure your organization mandated tasks associated with onboarding, credentialing, contract creation, activation etc are ensured via configurable checklists.
- **Automated Alerts**
Users notified of pertinent events such as expiring credentials, Sanction Matches, or Pending contracts, allowing for proactive management

Transform Better and stay relevant

Avtall helps to engage better with all stakeholders and transform operations to more connected and engaged.

- **OpenCanvas Workflow**
Configure your operations workflow with our advanced workflow engine that is designed to handle all possible variations.
- **Improve provider experience**
Collaboration portal for streamlined Provider's experience from start to finish. enrollment application, contract negotiation/digital signing, and Data updates.
- **Single source of truth**
Integrate disparate provider databases to ensure accuracy

Innovate Better and stay competitive

Fuel Innovation, Drive Competitive Edge, and Stay Ahead in the Market

- **System Integrations**
Solution architecture employs adapter-based integration design to plug-n-play with any external systems. Out-of-box integration ready for CAQH Proview, DocuSign, External CVO, USPS Address Standardization
- **Cloud Ready**
Cloud agnostic (Azure, AWS, GCP), scalable and distributed architecture.
- **Dashboards**
Get real time insights and proactively manage performance and trends, SLA/KPI tracking.

